

Renato dos Santos Calderani

Mobile: +61 466 638 692 Email: renato.calderani@gmail.com

Date of Birth: 19/05/1990

Residence: Nirimba, Sunshine Coast QLD 4551

CAREER SUMMARY

Having started as a .NET developer in 2007/2008, my career journey has evolved from development to infrastructure to leadership and management roles. With demonstrated expertise in operations, leadership, infrastructure, and development, I am recognized as a respected team player who excels independently and thrives in problem-solving under pressure.

HIGHLIGHTS

- Excellent project management and organizational skills
- Passionate about fostering effective relationships with business partners
- Proficient as system owner and administrator for various SaaS tools
- Proven ability to lead projects from concept to implementation with accountability
- Skillful in managing conflicts and working effectively under pressure

MANAGERIAL AND STRATEGIC SKILLS:

- Leadership and management
- Project and OKRs management
- Vendor and contract management
- Cost & budget management
- Able to lead cross-functional project teams
- Ability to create and execute IT Strategy and roadmaps
- Proficient in Security and IT Policies and Guidelines, ensuring compliance

HANDS-ON TECHNICAL SKILLS:

- Cloud Infrastructure Management
- Data engineering platform road map
- SecOps roadmap and day to day
- Various programming language
 - .net, next.js, JavaScript, Perl, Bash, SQL, PL/SQL, terraform

Infrastructure and Fleet Design and Maintenance: Hands-on experience in maintaining Windows, Linux servers and Windows and mac workstations, including security patching, (Jamf, Kandji, Endpoint Manager, etc...)

Security Solutions Implementation: Familiar with implementing security solutions and SecOps tools such as Wiz, CrowdStrike, Mimecast, Tenable, O365 Defender and firewalls (FortiGate, Ubiquiti UniFi, Cisco Meraki).

Network Management and Troubleshooting: Skilled in VPN configuration, troubleshooting network issues, and constructing and supporting network infrastructures.

Identity and Access Management: Proficient in Okta for Single Sign-On, 2FA, and Identity Provider services, as well as managing endpoint devices through MDMs.

Collaboration and Security Tools Proficiency: Experienced in administering Atlassian tools (Access, Confluence, JIRA Cloud and Server, Status page), Microsoft O365, Slack and others.

EMPLOYMENT HISTORY

Aug/2019 - Current: Business Systems Manager at Ansarada – **Sydney, Australia**

Leader responsible for all internal IT globally, SecOps and Data Engineering strategies. Responsibilities involve all departments management and technical and leadership tasks.

Projects worked on:

- Email Security provider change from Mimecast to Office 365 ATP
- Vendor's contract management process via JIRA
- JIRA Server to Cloud migration
- Product Lead Foundations Transformation
- SecOps and Wiz implementation
- Migration of MDM from Jamf to Kandji
- Product related as, WOPI Offline online integration and PowerBi Embedded
- New Data Platform
- ISO and Compliance audits

Tasks Highlight:

- Vendor management and sysadmin of internally used systems
- Provisioning equipment and day to day and IT Support for all global offices
- Budget control
- Corporate Security
- Departments roadmap and OKRs
- Various projects (implementation of new tools, cost savings, etc...)

Tools and Technologies used:

- Apple and Windows based company
- Okta and O365 environment
- Microsoft Endpoint Manager, Jamf Cloud and Kandji
- CrowdStrike, Tenable and Wiz
- Atlassian tools
- Ubiquiti Unifi and Cisco Meraki network

Jul/2016 - Aug/2019: IT Support Engineer at OZSale – **Sydney, Australia**

Responsible for all IT Infrastructure tasks globally, assets maintenance, network and firewall configuration and contract negotiations with suppliers.

Projects worked on:

- Exchange online migration (Email server migration to the cloud)
- ISO 27001 Certificate, PCI Compliance and GDPR
- Network setup from scratch (New office/building project)
- Cloud Migration (Migrate from AVNET Data Centre to Azure and AWS)

Daily tasks involved:

- Responsible for all IT related tasks in multiple countries (US, UK, AU, NZ and others)
- Assets Maintenance (Support, Purchase, Maintenance and Disposal)
- Project Management based on OKRs
- Network support including Firewall configuration and maintenance
- Assist overseas developers and DevOps team
- Cost, budgeting and savings review

Oct/2014 - Jul/2016: ARINC & Rockwell Collins – **Sydney, Australia**

System Specialist for ARINC & Rockwell Collins

Client – Sydney Airport (International and Domestic)

- Responsible for all IT help desk of the Airport
 - ✓ Answering questions, troubleshooting problems, training airline agents regarding software and hardware functionality
 - ✓ Fixing network, printers and cables issues
 - ✓ Configuring airline systems to work with ARINC peripherals and system
 - ✓ Configuring Switches and servers to work with our ARINC system
- Regular contact with airport and airline managers

Excellent customer service with proactive interaction and interactive skills.

May/2010 - Feb/2013 BRQ IT Services – **São Paulo, Brazil**

As team leader and .NET developer I was responsible for multiple projects at the same time. Different projects and technologies were used at the time.

- Software Developing with .NET and ASP.NET
- Microsoft SQL Server and Oracle 10g (PL/SQL)
- Mainframe projects (DB2 and COBOL)
- Regular meetings with clients to discuss changes and improvements on products

EDUCATION AND CERTIFICATES

- Graduate Certificate in Business and Project Management - APIC College, Sydney/Australia
- Technologist Degree in System Analysis and Development - IBTA College, Sao Paulo/Brazil
- Installation and Servicing of Computers - Paula Souza Centre, Sao Paulo/Brazil
- Certificate of Object Oriented Programming Designer – IBTA College, Sao Paulo Brazil
- Certificate of Web Systems Analyst and Developer – IBTA College, Sao Paulo Brazil
- Certificate of Configuring Fortigate UTM – Udemy Online Courses
- Leadership Training with *The John Maxwell Co.*

REFERENCES

Daniel Ryding – Former CTO at Ansarada

<https://www.linkedin.com/in/daniel-ryding>

Chad Cook – Director Of Engineering at Splunk (Former Ansarada CTO)

Phone: (+61) 401 485 468 | Email: chadjesscook@gmail.com

Gavin Cliffe – CTO at OZSale

Phone: (+61) 414 904 297 | Email: gavin@mysale.com

Jan Waseem – Senior Information System Specialist at Sydney, ARINC (Rockwell Collins)

Phone: (+61) 475 812 362 | Email: jwaseem@arinc.com